FAILOVER INTERNET

Introducing niss.au's LTE/5G failover internet service.

Businesses more than ever are reliant on stable internet. It is a major inconvenience when the internet goes down, communications, staff productivity, payment processing, online services, all grind to a halt.

niss.au offers failover LTE/5G internet connections running on the Telstra network to provide internet uptime and business continuity in the event your primary internet connection (NBN) is unavailable.

Features plus T&C:

- Includes a public IP address for remote management and connectivity in the event of failover.
- Used for failover only – not to be used or configured for load balance or primary connection
- Only used on niss.au approved routers
- Requires an in place and maintained existing primary internet connection
- Paid monthly via direct debit
- Minimum 30 days notice for cancellation
- Subject to Fair Use[1]
    - Excess data charges may be incurred for extended or reoccurring outages

Service Fees[2]

$30.00 ex GST pcm per SIM card

Router configuration required[3]

Some routers may require additional USB dongle.[4]

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[1] Emergency installations during outage encores $90 activation charge
[2] Requires acceptance of niss.au standard terms and conditions.
[3] Installation, setup services, router configuration and Support Services charged for at NISS standard hourly rates
[4] We recommend Peplink routers that include inbuilt SIM cards